



WILDFIRE OUTDOOR LIVING PRODUCTS LIMITED WARRANTY

Wildfire Outdoor Living Products ("Wildfire") offers a limited warranty to the original purchaser of each Outdoor Gas Grill, Side Burner, and Griddle, subject to the terms and conditions outlined below. This warranty is non-transferable and valid only with proof of purchase. It covers defects in workmanship and materials under normal residential use for the specified periods. This warranty does **not** cover surface corrosion, scratches, or discoloration caused by regular use, nor does it include labor or labor-related charges. Shipping and handling fees will apply for the delivery of replacement parts.

Please Note: This warranty is void for Wildfire products used in rental or commercial applications. For more details, refer to the **Common Area Limited Warranty** section.

COMPONENT WARRANTY PERIODS

- Limited Lifetime Warranty:
 - Stainless Steel Housing and Frame
 - Cooking Grids, Warming Rack, and Flavor Grids
 - Cast Stainless Burners and Infrared Burners
- Limited Five-Year Warranty:
 - Valves and Manifold
- Limited Two-Year Warranty:
 - Ignition Systems
 - Electric/Plastic Components
- Limited One-Year Warranty:
 - All Parts and Components including shipping and handling

WARRANTY TERMS AND CONDITIONS

Wildfire may, at its discretion, repair or replace any defective part during the warranty period. This warranty does not cover normal wear and tear or damage resulting from:

- Negligent use, misuse, or improper use of the product
- Use with incorrect fuel or gas supply
- Non-compliance with operating instructions
- Unauthorized alterations or repairs

Any repair or replacement will not extend the warranty period.



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COMMON AREA LIMITED WARRANTY

- Limited Two-Year Warranty:
 - Stainless Steel Housing and Frame
 - Cooking Grids, Warming Rack, and Flavor Grids
 - Cast Stainless Burners and Infrared Burners
 - Valves and Manifold
- Limited One-Year Warranty:
 - Ignition Systems
 - Electric/Plastic Components

LIMITS AND EXCLUSIONS

This warranty **does not cover**:

- Failures caused by accidents, abuse, misuse, alterations, misapplication, vandalism, improper installation, or unauthorized maintenance or service
- Damage caused by flashback fires, grease fires, or other hazards as outlined in the Owner's Manual
- Scratches, dents, corrosion, or discoloration due to weather, heat, abrasive cleaners, pool or spa chemicals, or tools used during assembly or installation
- Paint loss, surface rust, corrosion, or stainless-steel discoloration considered normal wear and tear
- Costs associated with inconvenience, personal injury, or property damage resulting from improper use or product failure
- Deterioration or damage due to severe weather conditions (e.g., hail, hurricanes, earthquakes, tsunamis, tornadoes), terrorism, or other Acts of God (including exposure to chemicals in the atmosphere)
- Products sold to consumers from showroom displays carry a one-year warranty, provided they are inspected and approved by a certified Wildfire servicer prior to sale.

WARRANTY CLAIM PROCEDURE

Please get in touch with our Customer Success team for assistance if you require service or replacement parts. We are open Monday through Friday, 8:00 a.m. to 4:30 p.m. MST. You can reach us by phone at **602-344-4840** or via email at **support@wildfireoutdoorliving.com**. Please ensure you have registered your products before submitting any warranty claim. When submitting a warranty claim, please have your model number, serial number, and proof of purchase ready.

Wildfire Outdoor Living may request that defective parts be returned for examination. If so, the customer must prepay shipping charges. If Wildfire confirms that the part is defective, they will replace it at no charge. The customer is responsible for shipping and handling costs for replacement parts. Repair or replacement of parts is the exclusive remedy under this limited warranty. Wildfire Outdoor Living will not be liable for any incidental or consequential damages.